





High 5's

an (un)limited approach for Medication Accuracy at Transitions in Care

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- why are we involved in the High 5's ?
- is High 5's suitable with our in country infrastructure and initiation of activities?
- what are our preparations?
- how did we recruit hospitals?



CBO:

Dutch institute for health care improvement

- CBO has been active in the area of quality and healthcare for 30 years
- we give our attention to health care organisations, caregivers, but of all to the patient
- our organisation supports and coaches in actually achieving quality improvement in care.



why are we involved



- CBO ('technical agency') from 2006 in the preparations of the High 5's project
- Ministry of Health signed Statement of Intent
- as a observer & funded bij the ministry of health member steeringgroup
- believe in a mondial approach of patient safety problems & learn from each other & together develop innovative methods to reduce harm



in country infrastructure and initiation of activities.

- National safety program asks hospitals to develop a safety management program and implementate 10 interventions
- Medication Accuracy at Transitions in Care
- Implementation of the Dutch guidelines for transfer of medication (2010)
- Change management is still difficult
- Experience in High 5's usefull for all Dutch hospital



top-class sport



- Adoption of Best practices is still a challenge
- Gap: what we know and what we do
- So.....develop & evaluate knowledge for effective implementation methods is very important




our preparations, achievements , challenges:



not work morebut.....work different



breakthrough

- The Breakthrough project focus on medication reconciliation in 10 hospitals
- The High 5's SOP med. rec. is used as the 'Best Practice'.
- Practice in Canada shows: how you can do it that it is feasible..... and has good results
- During a period of twelve months, 10 hospital teams work together supervised and trained by CBO together with experts from the field



recruiting hospitals



- No big problem!
- what is on their agenda?
- They have their own ambition to make care safer
- They have to implementate the guideline 2010
- They have to reduce medication errors with 50% (national inspection of healthcare)



To achieve their goals

- they can use the SOP's, starting kits etc.
- use an innovative method for evaluation
- possibility for national and international pooling of data analyses
- participate in an (inter)nationaal learning platform
- professional supervision and training by CBO in a breakthrough project
- Funded by the ministry of healthcare
- Status of participating in an international project, publications etc.

